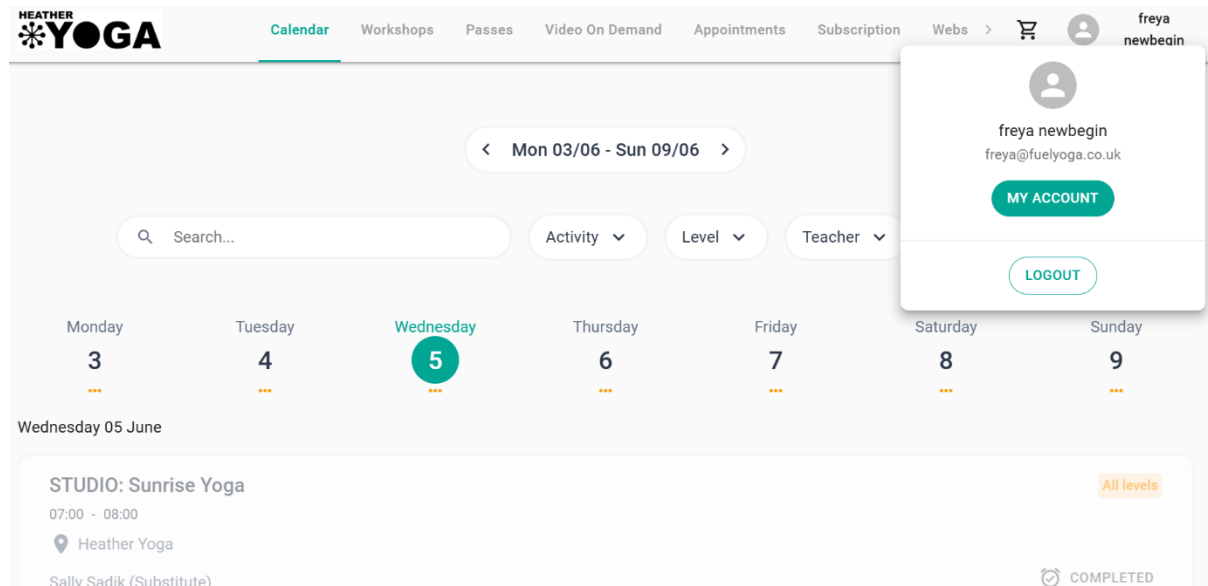
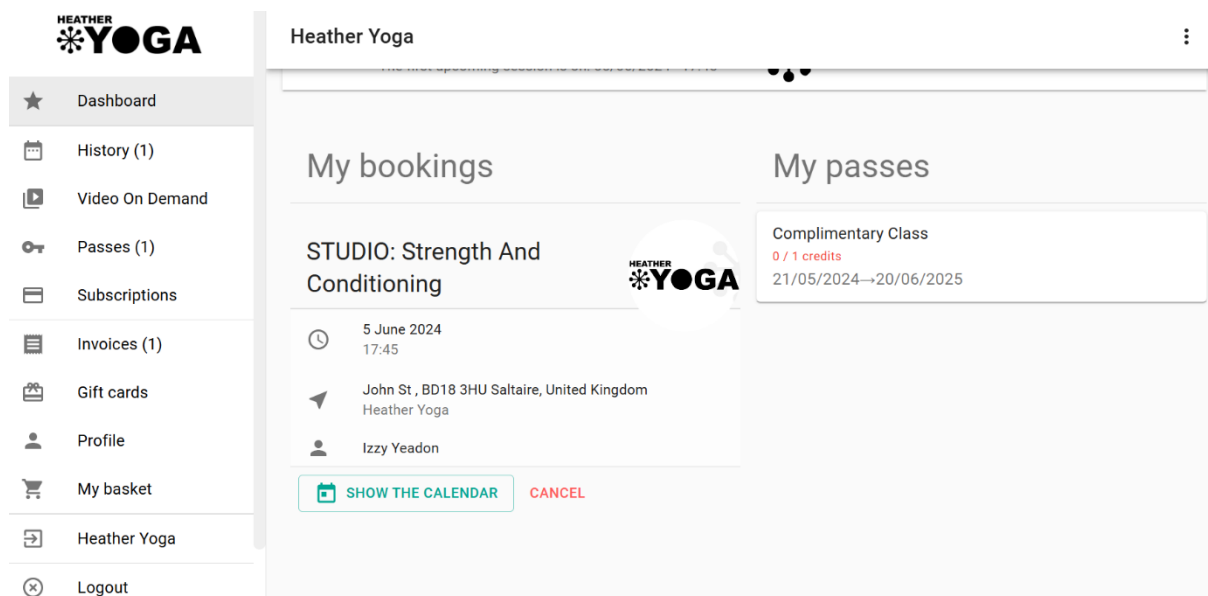


How to cancel a class via bsport

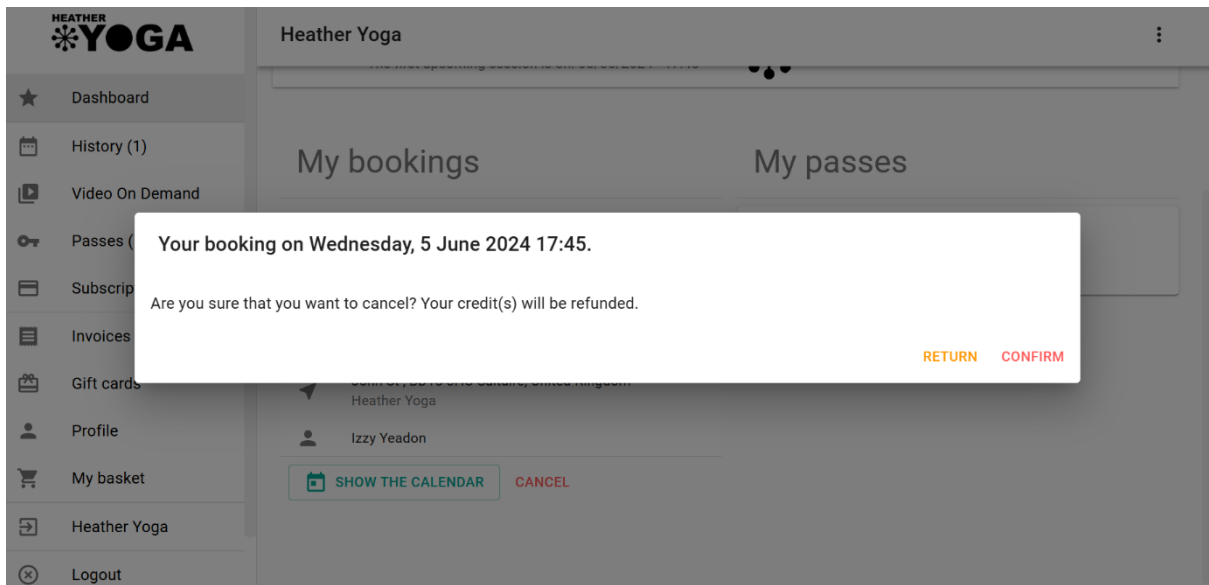
Log into your bsport account. Once logged in, click on your name in the top right corner then click 'My Account'



You will then see the 'My Bookings' section with any classes you have booked on to. Click 'cancel'



If you are cancelling a class with more than 6 hours before the class starts, then you will receive your credit back. Outside of this window you will not receive the credit back to your account. If you are cancelling a workshop the policy is 3 days before the event to receive your credit back.



If you have accidentally booked the wrong session (e.g. online instead of studio) but are unable to get in touch with us, you can cancel and re book yourself onto the correct session, send us an email and we can then refund your credit for the incorrect session.